

Please post your returns package along with this form to;

The Vet Store

RICHMOND HOUSE

371 CANAL ROAD

Bradford

BD2 1AL

**In the unlikely event of goods requiring to be returned, we have established a returns procedure which has been designed to cause you minimum inconvenience.**

**APPROVAL MUST BE SOUGHT AND APPROVED BEFORE ITEMS ARE RETURNED**

**Customer Details**......................................................................................................................................

**Date**............./........./............................. **Original Order Number/Invoice Number** ...............................

**Returns Number (to be obtained on approval) - R**.............................................................................

 **OFFICE USE ONLY**

**Product Code/Description**.................................................**Quantity Returned**..............................

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**(Continue overleaf if required)**

**Reason for Return (Please provide as much information as possible)**

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**Please note – The product(s) must be in its original packaging, unopened and in a re-saleable condition and the cost of collection or return will remain at your charge. We only accept returns for products that have been purchased through us. Returned goods must have a copy of this approval enclosed, in adequate packaging to avoid damage in transit. A credit will be issued on receipt of stock back in a saleable condition. No credit will be issued without this form being fully completed.**